

## **Marketing Terms and Conditions**

### **Washed, Scrubbed, and Polished. A Cleaning Company, LLC**

**Effective Date:** 06/01/2025

These Marketing Terms and Conditions govern participation in marketing programs, promotions, and communications offered by Washed, Scrubbed, and Polished. A Cleaning Company, LLC.

By subscribing to marketing communications, customers agree to the following terms.

#### **Consent to Receive Communications**

By providing your contact information through our website, booking forms, or promotional offers, you consent to receive:

- Promotional emails
- Service updates
- Appointment reminders
- Promotional text messages (SMS)
- Special offers and discounts

Consent is **not required to purchase services**.

#### **SMS Messaging Terms**

If you opt in to receive SMS messages:

- Message frequency may vary
- Standard messaging and data rates may apply
- Messages may include promotions, appointment reminders, and service updates

You may opt out at any time by replying:

**STOP**

For assistance, reply:

**HELP**

#### **Email Marketing**

Subscribers may receive:

- Seasonal promotions
- Service announcements

- Cleaning tips or updates
- Special discounts

You may unsubscribe anytime by clicking the **unsubscribe link** in any email.

### **Promotional Offers**

From time to time, the Company may offer promotions or discounts.

Promotions may:

- Have expiration dates
- Apply only to specific services
- Be limited to new customers or certain service areas
- Not be combined with other offers unless stated

The Company reserves the right to modify or cancel promotions at any time.

### **Referral Programs**

If a referral program is offered:

- Rewards may be issued after the referred customer completes a paid service
- Fraudulent or self-referrals may result in disqualification

### **Customer Reviews and Testimonials**

By submitting reviews, testimonials, or feedback, customers grant the Company permission to:

- Use the content for marketing purposes
- Publish reviews on the website, social media, or advertising

Personal identifying information will not be shared without consent.

### **Limitation of Liability**

Washed, Scrubbed, and Polished. A Cleaning Company, LLC shall not be responsible for:

- Delayed or undelivered marketing messages due to carrier issues
- Technical failures beyond our control
- Third-party messaging platform errors

### **Changes to Marketing Terms**

We reserve the right to modify these terms at any time. Updates will be posted on our website.

## **Contact Information**

For questions regarding marketing communications:

**Washed, Scrubbed, and Polished. A Cleaning Company, LLC**

Phone: **513-409-1447**

Website: **[www.washedscrubbedandpolished.com](http://www.washedscrubbedandpolished.com)**