

Privacy Policy

Washed, Scrubbed, and Polished. A Cleaning Company, LLC

Effective Date: 06/01/2025

Washed, Scrubbed, and Polished. A Cleaning Company, LLC ("Company," "we," "our," or "us") values your privacy and is committed to protecting the personal information of our customers, website visitors, and business partners.

This Privacy Policy explains how we collect, use, store, and protect your information when you use our services, website, or interact with us.

1. Information We Collect

We may collect the following types of information:

Personal Information

When you request services, contact us, or schedule an appointment, we may collect:

- Name
- Phone number
- Email address
- Service address
- Billing address
- Payment information (processed through third-party providers)
- Special service instructions or preferences

Automatically Collected Information

When visiting our website, we may automatically collect:

- IP address
- Browser type
- Device type
- Website usage data
- Cookies and tracking technologies

Marketing and Communication Data

If you subscribe to updates, promotions, or text messaging services, we may collect:

- Marketing preferences
- Email subscription status
- SMS opt-in consent

How We Use Your Information

We use the collected information for the following purposes:

- Scheduling and performing cleaning services
- Processing payments
- Customer service and communication
- Sending appointment reminders
- Providing service updates
- Marketing promotions or discounts
- Improving our services and website functionality
- Preventing fraud or unauthorized transactions
- Meeting legal and regulatory requirements

Sharing Your Information

We do **not sell or rent your personal information.**

Your information may be shared with:

Service Providers

Third parties that help operate our business, including:

- Payment processors
- Scheduling software providers
- Email and SMS marketing platforms
- Website hosting services

Legal Compliance

We may disclose information if required by law or to:

- Comply with legal obligations
- Protect our rights and property
- Prevent fraud or abuse

Cookies and Tracking Technologies

Our website may use cookies or similar technologies to:

- Improve website performance
- Analyze website traffic
- Customize user experience

Users may disable cookies through browser settings.

Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your information.

However, no online system is completely secure, and we cannot guarantee absolute security.

Data Retention

We retain personal information only as long as necessary to:

- Provide services
- Maintain financial records
- Comply with legal requirements

Your Privacy Rights

You may request to:

- Access your personal data
- Correct inaccurate information
- Request the deletion of your data
- Opt out of marketing communications

Requests may be sent to:

Email: washedscrubbedandpolished@gmail.com

Phone: 513-409-1447

Marketing Communications

You may receive promotional emails or text messages if you opt in.

You can opt out at any time by:

- Clicking the unsubscribe link in emails
- Replying **STOP** to SMS messages
- Contacting our office directly

Third-Party Links

Our website may include links to third-party websites. We are not responsible for their privacy practices.

Changes to This Privacy Policy

We may update this policy from time to time. The latest version will always be posted on our website.

Contact Information

For questions regarding this Privacy Policy:

Washed, Scrubbed, and Polished. A Cleaning Company, LLC

Phone: **513-409-1447**

Website: **www.washedscrubbedandpolished.com**